



2016 **Annual Report**

The Year in Review



Louise Thurlow, Esq.



Beth A. Broadway

The 40th anniversary of our founding, 2016, brought with it an energy unlike any year in recent memory:

- Our Center for New Americans bustled, resettling more than 700 people and providing post-settlement services to 1,500 additional New Americans who had been in the U.S. less than five years.
- The Center for Dialogue expanded programming, providing dialogue services to educational institutions, government agencies and the broader community.
- Our Senior Services celebrated the 30th anniversary of the Senior Companion Program and piloted a new program to pair volunteers with “elder orphans” living in institutions who have no regular visitors.
- Interfaith Initiatives (formerly Spiritual Care) readied itself to create a new vision of what it means to be interfaith and how to put that into action.

Arriving from an array of countries seething with war, economic hardship, political repression and natural disaster, more than 500 refugees from Burma, Bhutan, the Congo, Somalia, Iraq, Afghanistan, and the Ukraine were resettled by our agency in 2016, along with 200-plus Cubans seeking asylum in the U.S. Each person who arrived was guided through the process by a dedicated team that secured housing, set up medical appointments, enrolled children in school, assisted in finding employment, and arranged support services such as English language classes and mental health counseling, if needed. We were fortunate to have the assistance of a multitude of community and faith organizations as well as college students and volunteers who graciously extended a helping hand, meeting families at the airport; compiling kitchen, bed and bath starter packages; donating gently used household goods; and tutoring refugees in English. The African proverb, “It takes a village to raise a child,” was the center’s *modus operandi*, and we are very grateful for all those who joined us in making refugees feel welcome and safe.

Word spread about the services offered through the El-Hindi Center for Dialogue, and programs expanded to include nine Syracuse Police-community dialogue circles, including one geared toward youth, along with dialogue circles designed for the Onondaga County Department of Transportation and a number of higher education institutions, including Le Moyne, Onondaga Community College and Syracuse University. The center continued serving school districts through the urban-suburban middle and high school exchanges, Seeds of Peace program, and dialogue sessions to break down racial and ethnic stereotypes and build bridges of understanding. Overall, several thousand community members participated in Interfaith Dinner Dialogues, the Duck Race to End Racism, Racial Justice Awards, as well as the World Interfaith Harmony Assembly.

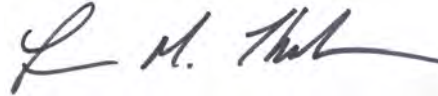
The hallmark of Senior Services, the Senior Companion Program, celebrated its 30th anniversary with a luncheon in September. Companions were recognized with certificates of service and beautiful handmade quilts donated by members of the Towpath Quilt Guild in Fayetteville, NY. Companions are matched with elders to provide friendship, alert doctors and family members about potential concerns, and provide general assistance. Companions received monthly training on topics that included Medicaid and Medicare enrollment, home safety, financial scams and health conditions.

Highly visible through the *CNY Inspirations* column that appears in *The Post-Standard* and online at Syracuse.com, the Interfaith Initiatives office coordinated interfaith chaplains who help meet the social and spiritual needs of more than 2,000 individuals in hospitals, nursing homes and correctional facilities each month. The annual Spiritual Care Day, “Spiritual Resilience in Times of Change,” was held in October, focusing on the needs of clergy, medical professionals and volunteer caregivers. 2017 brought change in leadership to the office, with the retirement of Director the Rev. Roberta Yackel in December 2016. Renamed Interfaith Initiatives, the office will extend its reach and programming to increase collaboration and understanding among those of diverse faiths within Central New York.

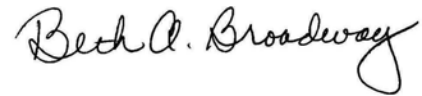
Great strides were made to bring the *Building Community/Affirming Dignity* capital campaign to fund the purchase and renovation of our headquarters to a close. At the end of 2016, we had raised slightly more than \$1.7 million, breaking the \$100,000 mark of funds remaining to be raised. It is due to the generosity of individuals, foundations and corporations that we have come this far, and we are confident that we will reach our goal in 2017. We are eager to finish the campaign, so that we can put our energy into funding the programs and services that will enhance life in our community.

As we follow in the footsteps of so many others who have served and been impacted by InterFaith Works over the past 40 years, we took time to pause in the midst of all the “doing.” Our mission of affirming the dignity of each person and every faith community and building relationships and understanding requires us as an agency and as individuals to stop, listen, share, reflect and then go forth working toward social justice for all people. In the words of Avis Crowe, it requires us to “live time, not just simply use it; to breath it in, and return it in acts of love and presence.” We hope you will join us.

Sincerely,



Louise Thurlow, Esq.
Chair, Board of Directors



Beth A. Broadway
President/CEO

More than 600 people attended the InterFaith Leadership Award Dinner in 2016. Our honorees — Beth and Charlie Beach, Tanweer Haq, Dr. Rhea Jezer, Clarence Jordan, the Hon. Langston McKinney, Dr. Frederick and Virginia Parker, and the Rev. William Redfield — were recognized for personifying Radical Empathy in their personal and professional lives. Photographed at the event (from left to right) are: InterFaith Works' President/CEO Beth A. Broadway, Clarence Jordan, Meg O'Connell (honorary co-chair), the Rev. William Redfield, Dr. Rhea Jezer, Eric Allyn (honorary co-chair), Tanweer Haq, the Hon. Langston McKinney, Virginia Parker, Dr. Fritz Parker, Beth Beach and Charlie Beach.



More than 600 people attended the 2016 World Interfaith Harmony Assembly, Opening Windows of Understanding, at the Mosque of Jesus, Son of Mary in February 2016. The event showcases a multitude of faiths, educating people about one another and helping our community appreciate the beauty of diverse faith traditions and cultures. InterFaith Works organizes the annual event in cooperation with Women Transcending Boundaries.

Ahmad & Elizabeth El-Hindi Center for Dialogue

InterFaith Works' Ahmad & Elizabeth El-Hindi Center for Dialogue, established through a generous gift from the Ahmad and Elizabeth El-Hindi Foundation, serves as a regional hub for constructive community engagement and the important work of dialogue. We bring together disparate groups of people to foster mutual understanding and trust, and to find additional ways to work together for the betterment of our whole community. Dialogue programs address community concerns and encourage understanding across racial, ethnic, religious and community differences.

The El-Hindi Center for Dialogue incorporates the ongoing work of the Community Wide Dialogue to End Racism—now the longest-running dialogue of its kind in the nation. Since 1995, more than 10,000 people have participated in more than 400 dialogue circles.



Winners of the Racial Justice Award are those whose passion and skills have produced change or have contributed toward change in ending racial injustice and promoting social equity. Peter Willner, director of the El-Hindi Center for Dialogue (far left), and Beth A. Broadway, InterFaith Works' president/CEO (far right) congratulate 2016 award winners (from left to right) Timothy Bond (Catalyst Award), William Byrne (Lifetime Achievement Award) and Bonke Rugira (Youth Award).



Syracuse Police-community dialogue circles, involving police officers and community member facilitators and participants, were held throughout 2016. The circles are designed to build understanding and trust.



A family-oriented festival, the Duck Race to End Racism featured interactive displays for children.

2016 Program Accomplishments and Highlights

- Sent 18 refugee and American-born students from five city high schools to the International Seeds of Peace Camp in Otisfield, Maine, with support from Onondaga County and the Seeds of Peace.
- More than 120 Syracuse City School District high school students participated in the Seeds of Peace programs in their schools and, with the support of the Syracuse City School District, have begun work to expand the Syracuse Seeds of Peace program to include more students and possibly engage them in peer support for the new Code of Conduct.
- Engaged more than 160 students and 35 adult allies at five city and five suburban high schools and middle schools in facilitated dialogue sessions to break down racial and ethnic stereotypes and build bridges of understanding.
- Implemented urban-suburban school exchanges involving more than 560 third-grade students and more than 110 adult allies from the Syracuse and Fayetteville-Manlius School Districts.
- Explored new partnerships between city and suburban high school, middle school and elementary schools to expand the Starting Small School Exchange program.
- Held six interfaith dialogue circles, including three circles in the spring and three circles in the fall. The program focuses on fostering relationships and promoting action among people of different faith traditions and philosophical beliefs.
- Held nine police-community dialogue circles (including one circle for youth) and updated the dialogue curriculum, with community-wide police-community dialogues planned for 2017, with the support of the City of Syracuse Police Department, the City of Syracuse Common Council and The Gifford Foundation.
- Held four Onondaga County Department of Transportation dialogue circles and developed two new dialogue curricula for this program.
- Conducted facilitator training for 16 Onondaga Community College faculty and staff to conduct Dialogues About Race and Ethnicity for on- and off-campus students.
- Conducted facilitator training for 12 Le Moyne College faculty and staff members.
- Conducted an Ending Racism dialogue circle for the Syracuse University Office of Residence Life.
- Conducted Ending Racism dialogue circle facilitator trainings.
- Presented the 14th Annual Duck Race to End Racism, which was designed to raise awareness about racism and racial inequality and to raise funds for Center for Dialogue programs and activities. Nearly 1,200 people attended.
- Presented, in partnership with Syracuse Stage, the annual Racial Justice Awards program to honor adults and youth in the community whose work promotes social equity and racial justice.
- Convened the 7th Annual Dinner Dialogues, held in 15 homes across Central New York for 150 people.
- Collaborated with Women Transcending Boundaries in presenting the 6th Annual World Interfaith Harmony Assembly, held at Mosque of Jesus, Son of Mary. The event attracted more than 600 people and showcased 16 diverse faith traditions through performances, readings, hymns and scripture.



Nearly 20 Seeds of Peace students from five Syracuse City School District high schools prepared to begin their journey to the 2016 Seeds of Peace summer camp in Otisfield, Maine. At camp, the seeds increase their cultural awareness and break down barriers among those who are different from one another. They return to Syracuse energized to become ambassadors of understanding in their high schools. Photographed with the seeds are Peter Willner, director of the Center for Dialogue (back row, fifth from left).

Center for New Americans

InterFaith Works' Center for New Americans provides resettlement and crucial post-resettlement services to help refugee, entrant and asylee families re-establish their lives and overcome the barriers necessary for successful integration in the United States. Since its establishment in 1981, the center has resettled between 300 and 600 refugees annually. It also serves more than 1,500 individuals who have been in the country less than five years. In addition to initial resettlement, post-settlement focuses on employment, literacy, housing and health services to improve the health and well-being of refugees.



Members of the Cicero United Methodist Church welcome members of a Syrian refugee family who just arrived at Hancock International Airport. The Center for New Americans resettled more than 700 children, women and men who had fled war, natural disaster and political oppression to begin new lives in the United States. Refugees undergo a multi-year screening process before they are approved to enter the U.S.

Bousquet Holstein PLLC, collaborated with Costco and Trader Joe's to donate 100 personal care packages for refugees. The donation delivery took a four-car caravan that was unloaded at the Center for New Americans' warehouse by Bousquet Holstein staff members.



2016 Program Accomplishments and Highlights

- Resettled 522 refugees from Burma, Bhutan, Eritrea, the Congo, Sudan, Somalia, Iraq, Afghanistan, the Ukraine and Cuba, as an affiliate of Church World Service and Episcopal Migration Ministries.
- Resettled 223 Cuban entrants.
- Through Match Grant intensive case management and employment placement services, provided alternatives to public assistance for 126 people.
- Maintained the Match Grant Store, providing special donated items for Match Grant clients in space donated by Missio Church and First Lutheran Church.
- Provided mental health services to 211 clients.
- Provided intensive medical case management to 62 individuals.
- Provided immigration and English as a Second Language (ESL) services to 41 Match Grant clients.
- Worked in collaboration with Centro to teach 339 refugees how to use the bus. Training includes how to board, pay the fare, transfer and request a stop. Refugees also benefit from a guided bus tour of Syracuse.
- Provided employment placement services to more than 365 clients, with 240 successfully placed in jobs.
- Helped more than 370 clients avoid homelessness, due to grants received from the City of Syracuse and the Department of Housing and Urban Development. Clients were linked with essential government and private programs that enabled them to stay safe and warm in their own homes.
- In partnership with the Catholic Charities Refugee Resettlement Program, provided early language learning and employment assistance services on site and at the Office for New Americans Opportunity Center.
- Provided internship opportunities to 54 undergraduate and master's level students from Syracuse University, Cazenovia College, Le Moyne College, Onondaga Community College and Bryant & Stratton College.



Thanks to the generosity of the Dorothy and Marshall M. Reisman Foundation, the Center for New Americans was able to purchase a nearly new van to help transport refugees to much needed services.



Members of the Church of Jesus Christ of Latter-day Saints donated 315 new beds to help refugees set up their first home in Syracuse. The beds came from Deseret Manufacturing, an arm of the humanitarian efforts of the church, and traveled all the way from Utah.

Senior Services

The Senior Companion Program has been a part of InterFaith Works for 30 years. Each year, companions serve vulnerable older adults in Onondaga, Cayuga and Madison counties, addressing their physical and emotional needs with a goal of helping them to remain healthy and live independently in the community. Companions receive ongoing training and support as part of the program and are carefully matched with seniors in order to provide friendship and companionship, alert doctors and family members about potential problems, and provide general assistance on an as-needed basis. They also are ready to provide respite for caregivers. While most companions serve their clients in their homes, some work in senior day care facilities, assisting individuals with meals, helping them to participate in activities and offering socialization.



Senior companions James Thompson (left) and Illona Lawson were recognized for five years of service with certificates from Congressman John Katko's office at the Senior Companion Luncheon.



Members of the Towpath Quilt Guild hand-crafted quilts for each senior companion, in celebration of the program's 30th anniversary. The quilts were presented at the annual Senior Companion Luncheon held in September 2016.

2016 Program Accomplishments and Highlights

- Supported 58 senior companions in providing 60,000 hours of assistance to 186 vulnerable older adults in three Central New York counties.
- Collaborated with area agencies to provide monthly training to improve the skills of senior companions in addressing the needs of their clients. Topics included:
 - Medicaid and Medicare Enrollment
 - Protecting Seniors Against Financial Scams
 - Home Safety
 - T'ai Chi
 - Suicide Awareness and Prevention
 - Heart Care
 - Stroke Prevention
 - Community-based Health Insurance Support
 - Long-term Care Solutions
- Partnered with local faith communities to provide companions with lunches at monthly training events.
- Presented each companion with a handmade quilt, generously donated by members of the Towpath Quilt Guild, Fayetteville, NY, in honor of the Senior Companion Program's 30th anniversary.
- Recruited and trained new companions to work in each county served.
- Provided low-income healthy seniors with the opportunity to serve their community and receive stipends of support.
- Continued to promote the core principles of senior service:
 - Encourage independence
 - Enable freedom of choice
 - Preserve dignity
 - Celebrate individuality
 - Nurture mind and body

Interfaith Initiatives

InterFaith Works' Interfaith Initiatives office provides chaplaincy services to institutionalized people in hospitals, nursing homes and correctional facilities. The professional chaplains, who represent a variety of faith traditions, offer a listening ear and a compassionate heart to those in need of spiritual care. The program offers educational opportunities to the community through the annual Spiritual Care Day event, pastoral care volunteer training workshops and the Syracuse *Post-Standard*/Syracuse.com *CNY Inspirations* column. Written by local faith and community leaders, the column showcases the rich cultural and religious diversity of Central New York. Formerly called Spiritual Care, the program was renamed Interfaith Initiatives in 2017 and came under the direction of the Rev. Gracious Moyo.

2016 Program Accomplishments and Highlights

- InterFaith Works' chaplains served the spiritual and religious needs of more than 2,000 institutionalized individuals each month. Twenty-three chaplains, representing five faith traditions, served hospital patients, nursing home residents and correctional facility inmates in seven local facilities.
- 2016 marked the sixth year that the Spiritual Care Program coordinated and edited the *CNY Inspirations* column published by the Syracuse *Post-Standard*, in both print and online versions.
- As many as 325 clergy parking cards were issued to clergy and pastoral care visitors. The cards, which cover Upstate Medical University Hospital (both locations), Crouse Hospital and St. Joseph's Hospital, allow clergy to park free of charge while visiting their hospitalized congregants.
- More than 100 clergy, chaplains and caregivers participated in the 26th Annual Spiritual Care Day on Oct. 27, 2016. The program titled, "Spiritual Resilience During Times of Change," featured three workshops covering the topics of trauma and loss, aging and incarceration.



The 26th Annual Spiritual Care Day, "Spiritual Resilience During Times of Change," took place in October. Held in conjunction with Crouse Hospital, the educational event was attended by clergy, chaplains, medical professionals, social workers and volunteer caregivers. The Rev. Roberta Yackel (right), director of the program who retired at the end of the year, was recognized at the event by Beth A. Broadway, Interfaith Works' president/CEO.



The Rev. Joshua Tanzola (center) receives The Melvin C. Coleman Interfaith Theological Fund Award from InterFaith Works' President Beth A. Broadway and members of the agency's Round Table of Faith Leaders in November 2016. The award is presented to an individual beginning graduate study or currently enrolled in a graduate program in preparation for ordination or individuals currently enrolled or accepted into a Clinical Pastoral Education program.

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 Elizabeth and Edward Loftus
 Mary Kathryn Lonergan
 Roger MacDonald
 Carol Madonna
 Andy Mager
 Gloria and Scott Manuel
 Connie and Roland Marion
 Mark Products Enterprises
 Cathleen McColgin
 Ellen McCoy
 Margaret McDivitt
 Carl Mellor
 Mary and Robert Mol
 Lisa Moore
 Most Holy Rosary Church
 Joyce and Raymond Muldoon
 Sheila and Glen Muters
 Elizabeth and Andrew Nash
 Mary and David Nortman
 Katherine and Robert O'Connor
 Judith Oplinger
 Jodean and Timothy Orcutt
 PACE CNY
 PayPal Giving Fund
 Ms. Kyung Jin Park
 Ellen Pavlacka
 Benjamin Peizner
 Janice and Louis Pellegrino
 Lorraine Piacentini
 Ann and Howard Port
 Helen Powell
 Lalitha Priya
 Jodie Ralston
 The Rev. Yanila Ramon
 Patricia Randall
 Gail and Robert Rice
 Sandra Rivers
 Mary Roberts-Bailey
 Van Robinson and Linda
 Brown-Robinson
 David Roppel
 Philip Rose
 Ellen and Lorne Runge

Linda Russell
Gary and Mary Salibrici
The Salvation Army
Judy Schmid
Schuh, Scot & Wallace, P.C.
Patricia and Harry Schwarzlander
Janet and Vito Sciscioli
Catherine and Louis Scott
Senior Home Care Solutions
Ash-Shaheed Abdul Shakir
Timothy Smith
Donna and Michael Smith
Jennifer and Jerome Snyder
Galina Sokolova and Valeriy Sokolov
Sandra and Andrew Spitler
Judith Stander
Ruth Stein
Stone Throwers Café / Terry LB, Inc.
Symphoria
T&M Vending
Catherine and James Thompson
TRUIST
Cliff Tsan
James Tschudy
Laurel Ulyette and Donald Sanzotta
United Methodist Church of Fayetteville
Sen. David J. Valesky
Faith Van Voolen
Earl Voorhees
Don Waful
Dr. Thomas and Chris Welch
Judith Wellman
Deborah Welsh and Bob Gates
Dorothy White, RN
Carolyn Williams
Eunice and Trevor Williams
The Rev. Jane Winters
Lila Woods

Gifts Made in Honor of/ Gifts Made in Memory of

In Honor of Aminy Audi
Benjamin Peizner

In Honor of Beth and Charlie Beach
Carol and Victor Ginsky
Colleen and Michael Hedges

**In Honor of Charlie Beach and the
Rev. Bill Redfield**
Diane and Theodore Pasinski

In Honor of Mark Briggs
Judith Oplinger

In Honor of Kari Cameron
Katherine Beissner

**In Honor of Riley, Brennan, Finn,
Hayden and Emerson Condron**
Kathleen and Robert Doucette

In Honor of Gail Gorman
Teresa Gorman

In Honor of the Harrison Family
Louise and Edwin Potter

**In Honor of Hopps Memorial CME
Church**
Linda Ervin

In Honor of InterFaith Works' Staff
Gail and Dennis Baldwin
Dr. Shiu-Kai Chin and Dr. Linda Milosky

In Honor of Taryn and Todd Jirousek
Marion and Charles Smith
Marissa Smith

**In Honor of Meg O'Connell and
Eric Allyn**
Carol and Dirk Sonneborn

In Honor of the Rev. Bill Redfield
Penny and Bill Allyn
Elizabeth Kolodney

In Honor of Elaine Rubenstein
Karen and Tony Ortega

In Honor of Abdul Saboor
Dr. Alejandro Garcia

In Honor of the Rev. Roberta Yackel
The Rev. Jikyo Bonnie Shoultz

In Memory of Ernie Archambault
Anonymous

In Memory of Rosemary Curtis
Earl Voorhees

In Memory of Colleen Fisher
Daniel Fisher

In Memory of Daniel B. Hall
Ellen and Lorne Runge

In Memory of Jean Harshaw
David Graham
Ruth and William Haase
William Harshaw

Carol and Richard Hovey
Linda Russell
Drs. Lois and Ted Schroeder
The Rev. James Tschudy

**In Memory of Charlotte and Donald
Jochem**
Denise Jochem-Robertson

In Memory of Pat Losurdo
Eileen Phillips and George Molnar

**In Memory of Sidi Muhammad
al-Jamal**
Anonymous

In Memory of Lee D. Randall
Patricia Randall

In Memory of Dennis Specter
Eileen Phillips and George Molnar

In Memory of Peggy Woods
Carol and Jerome Berrigan
Anne R. Bregande and Terry Blaich
Diana Britton
Jill and James Brule
Karen and Andrew Calenzo
Maria Comer
Michelle and Chris Cretaro
Frank Ernenwein
Jay Evans
Laine Gilmore and Tim Murray
Leslie Jordan
Carol Madonna
Joyce and Raymond Muldoon
Anthony J. Tolbert
Lila Woods

Financial Report

Audited

For the period ending December 31, 2016

Revenues	\$3,790,182
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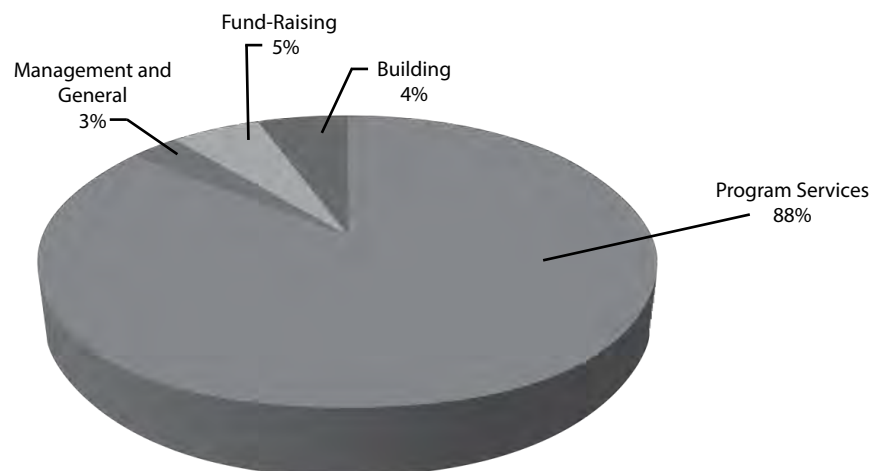
Expenses by Program

Building	\$160,790
Center for New Americans	\$2,227,847
Center for Dialogue	\$313,874
Senior Services	\$301,508
Interfaith Initiatives	\$276,597
Development	\$164,733
Management and General	\$115,300

Total Expenses	\$3,560,649
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Change in Net Assets	\$229,533
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Functional Expenses 2016



Our Mission

InterFaith Works of Central New York, through education, service and dialogue, affirms the dignity of each person and every faith community and works to create relationships and understanding among us.



Our Vision

InterFaith Works builds bridges of understanding to affirm the dignity of all people in Central New York. Working with the different faith communities and the diversity of the region's people, we address deeply embedded social divisions. Informed and influenced by the values and ethics of the faith traditions, we work with the community to find common ground on its issues. Using the tools of interfaith and cross-cultural dialogue, we create life-changing experiences that lead to actions for the creation of a more equitable and loving community.



InterFaith Works of Central New York
1010 James Street, Syracuse, NY 13203
Telephone: 315-449-3552
Website: www.interfaithworkscny.org

